



QUALITY POLICY

Quality Policy Statement – Chief Executive Officer

Columbit is ostensibly a trading company – as our core business activity we procure products, add value to products (where applicable), sell products and provide after sales service. There are two divisions within our company namely, the Wine Consumable Division and the Process and Packaging Division.

In the Wine Consumables division, we import and procure locally, consumable products used in the wine and beverage industries. We manufacture and decorate wine capsules. We also decorate aluminium screw caps, procured locally, used in the wine industry. We are extremely self-sufficient with requirements for printing and foiling on screw caps and capsules. Some of the engraved products that we produce, are sold to local companies for their printing and manufacturing requirements.

In the Process and Packaging division we import capital equipment used in Food and Beverage Processing and allied industries and we support this equipment with after sales service back up and spares.

To be able to be in the forefront of support and service to the industry, Columbit needs to continually improve its quality of service and systems.

We interface with many key role players in the Wine, Beverage and Food industries. We represent many top-class European manufactures and, in most cases, have long standing relationships dating back many years. After sales service is singularly the most important function in the Company and whatever service is rendered to our customers, it is essential that all persons involved understand that whether it is product or service – Columbit stands for quality and customer focus and customer satisfaction is of cardinal importance.

Columbit takes a profoundly serious view on environmental issues and responsibilities. To this end, Columbit engages in a number of environmental projects that assists to reduces its carbon footprint. Columbit encourages as many of its suppliers and customers, as possible, to become actively involved in these carbon reduction activities.

As Chief Executive Officer of Columbit, I passionately believe that the long- and short-term success of our Company can only be sustained by applying a formal Quality Management System ISO 9001:2015 that is continuously focused on achieving and maintaining the desired quality at the optimum cost by actively including aspects such as the eight quality management principles (Refer ISO 9001:2015 Code of Practice).

I therefore insist that everyone at Columbit supports me in my quest for quality and commits him or herself to ensure product and service excellence.

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N Scott
Chief Executive Officer – Columbit

17th November 2022
Date

To be reviewed each year, if necessary.